



September 2, 2025

Northern Savings Announces New Chief Risk Officer

After an extensive search to fill a planned retirement role at the end of 2025, Northern Savings Credit Union is pleased to announce the appointment of Charlene Loui-Ying as its new Chief Risk Officer (CRO).

Charlene has extensive knowledge in the financial services industry, with over 15 years of experience in prudential supervision, risk management, legal advisory, and strategic operations. She holds a Fellow designation from the Credit Union Institute of Canada, a Bachelor of Commerce Degree in Accounting and a Juris Doctor Degree, equipping her with the expertise necessary to navigate and oversee complex regulatory environments.

“Having worked for Central 1, BC Financial Services Authority (BCFSA), and the Office of the Superintendent of Financial Institutions (OSFI), along with consulting services with other credit unions, provides Charlene with a unique and versatile skill set,” noted Northern Savings President & CEO, Stefan Delloch. “Charlene’s passion for integrity, people development, and organizational effectiveness will bring significant benefits to our team.”

Northern Savings extends its sincere gratitude to current CRO, Sarah Wright, for her outstanding leadership and contributions over the past 27 years and looks forward to a smooth transition as Charlene steps into the role this fall.

For more information contact:

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About Northern Savings Credit Union

Northern Savings has been part of the financial co-operative movement since 1940, operating on the traditional unceded lands of the Haida people and the traditional territories of the Ts'msyen Nation. Guided by its mission and vision statements, Northern Savings is committed to improving the financial health of more than 17,000 member-owners and building sustainable Northern communities.

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