



December 7, 2017

**New Hours of Operation – Northern Savings, Queen Charlotte Branch**

In October 2017, Northern Savings adjusted its hours in order to provide Haida Gwaii residents with efficient and professional financial services. We are now in a position to permanently adjust our hours of operation for our Queen Charlotte branch located at 110 Causeway Street.

**Effective January 8, 2018, our new hours of operation for counter services for day-to-day transactions will be:**

- **Monday to Thursday – 10:00am – 3:00pm**
- **Friday – 10:00am – 5:00pm**

Additionally, other options for these day-to-day transactions continue to be available – Deposit Anywhere, the ATM, and the drop-box service.

Loan and investment staff continue to be available by appointment Monday to Friday from 9:00am to 5:00pm, as well as additional days and times which provide convenience for members to have fulsome discussions about their financial profile.

“The revised hours were chosen based on in-branch traffic levels and community feedback,” stated Northern Savings CEO, Fay Booker. “We thank our members for their patience while we established a permanent solution which will work for our members who reside on Southern Haida Gwaii, as well as those members who travel by ferry to access financial and insurance services.”

The current hours will remain in effect until Monday, January 8, 2018:

<i>Counter Hours (Day-to-Day Transactions)</i>	<i>Account Opening, Loans, Mortgages, &amp; Investments</i>
12noon – 4:00pm	Available at your convenience, by appointment

For over 75 years, Northern Savings has been providing service on Haida Gwaii for residents and businesses and we look forward to continuing this tradition.

**For more information contact:**

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